

MFT Challenge Disc 2.0 - Diagnose and Fix Common Issues:

1. Make sure you have the latest version (2.2) and update the MFT Challenge Disc App using App Store (iOS), Google Play (Android) or install the application for macOS or Windows from <http://www.mft-company.com/mft/download-support>
2. Update your tablet-/smartphone-/PC-operating system to the most recent version.
3. Check your batteries and replace them if needed (type CR2032)
<https://www.youtube.com/watch?v=BFB1XiUVBwU>
4. Tap on your MFT Challenge Disc to activate the sensor. To conserve energy the sensor automatically switches into sleep mode when not used for 5 minutes.
5. Test your sensor: If possible, try using the App on another operating system on another tablet/smartphone or PC to check if the sensor is working there.

Don't Pair the Sensor on Recent Operating Systems:

If you have iOS, Android, macOS or a recent version of Windows 10 (since „Creators Update“, which appeared in mid 2017) you shouldn't pair the sensor. It will be found automatically, when the MFT Challenge Disc App is started. If, however you already did pair the sensor, make sure to “unpair” it and restart your device!

Bluetooth Pairing for Windows 8.1:

This instruction only applies for Windows 8.1 and Windows 10 versions prior to „Creators Update“.

Before a program running under Windows 8.1 can use a Bluetooth LE device, it must be paired with the operating system first. The process of “pairing” binds a sensor to the operating system and ensures it can be found and used by applications.

If the sensor cannot be found after restarting the MFT Challenge Disc application, this process has to be repeated. This involves unpairing the sensor after the application has been closed and re-pairing it before the application is started again.